Wines of Argentina Supplier Information Session

LCBO Team Introduction

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Agenda

1. LCBO Overview

2. Sales Performance

3. Argentina: Overview and Opportunities

4. How to Do Business with the LCBO



Ontario Landscape

- Ontario makes up 40% of Canada's population - more than 14 million people
- LCBO is an agency of the provincial government
- Since 1927, LCBO contributes a dividend to the province to support healthcare, education and infrastructure services
- Retailer and Wholesaler



Who we are







Mission

We are a best-inclass, customer-first, responsible retailer and wholesaler, supporting our local communities and delivering value to Ontarians.

Vision

To deliver remarkable experiences as the trusted destination for the world's wines, beers and spirits.

Brand promise

Perfect choices made easy, moments made great.

LCBO

LCBO STRATEGIC PLAN 2022 - 2025

MANDATES

- Promote local & help shape a more sustainable Ontario
- Support the modernization of the beverage alcohol marketplace

Deliver returns to the people of Ontario

OBJECTIVES

- Excellence in customer experience
- 2 Excellence in operational efficiency
- Excellence in employee experience

LCBO Sales Channels

1

B₂C

Retail



ECommerce



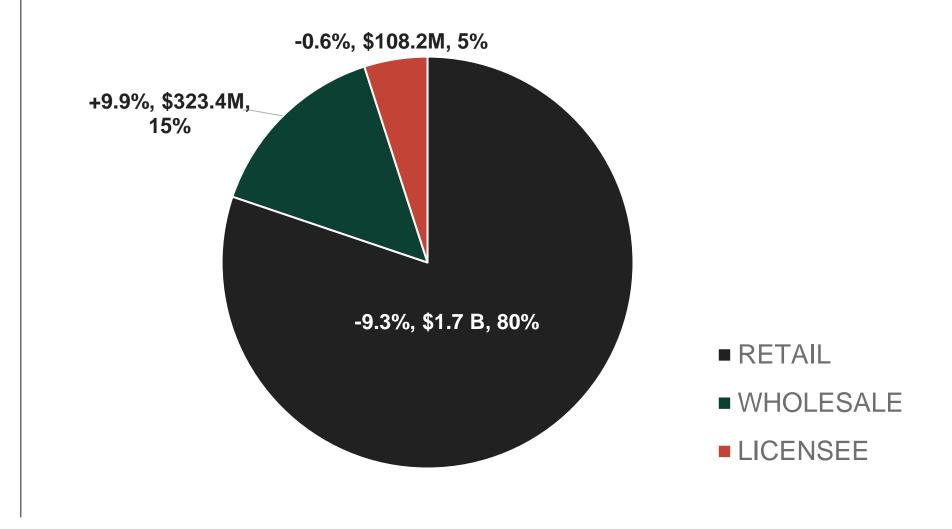
2 B2B

Grocery/ Convenience Wholesale





Wines Channel Share



LCBO Wine Retail Programs/Channels





Sales Performance

US products removed from LCBO











Sales Growth By Category ↑ \$273.8m / 3.7% to LY

Sales	Share	Share Change			
\$2,476m	32.5%	-3.7%	Spirits	↓ \$184.2m -6.9	%
\$2,182m	28.7%	-1.4%	Wines	↓ \$22.1m -1.0%	
\$1,729m	22.7%	3.2%	Beer		↑ \$296.7m 20.7%
\$928m	12.2%	2.1%	RTD		\$187.4m 25.3%
\$296m	3.9%	-0.2%	Specialty Services & Other*	↓ \$4.0m -1.3%	

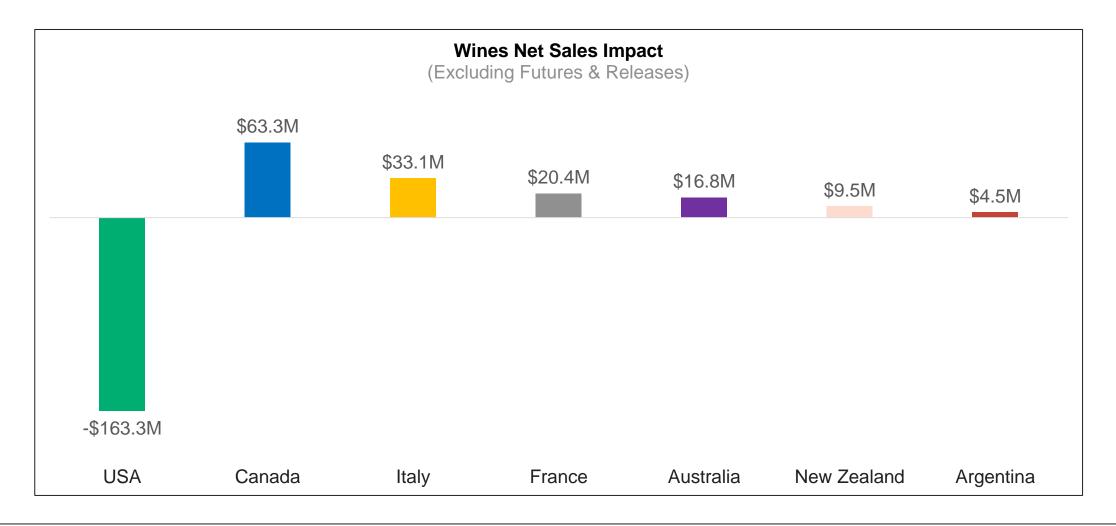


Volume Growth By Category ↑ 112.8m L / +19.2% to LY

	Litres	Share	Share Chang	ge		
١	58.4m	8.4%	-2.4%	Spirits	↓ 4.5m -7.2%	
	123.4m	17.7%	-3.4%	Wines	↓ 289.8k -0.2%	
-	050.0	50.40/	4.50/	_		Δ 92.1 m 20.00/
ł	352.3m	50.4%	4.5%	Beer		↑ 83.1m 30.9%
į	148.0m	21.2%	1.7%	RTD		↑ 33.6M 29.5%
	17.1m	2.5%	-0.4%	Specialty Services & Other*		↑ 626.3k 3.8%

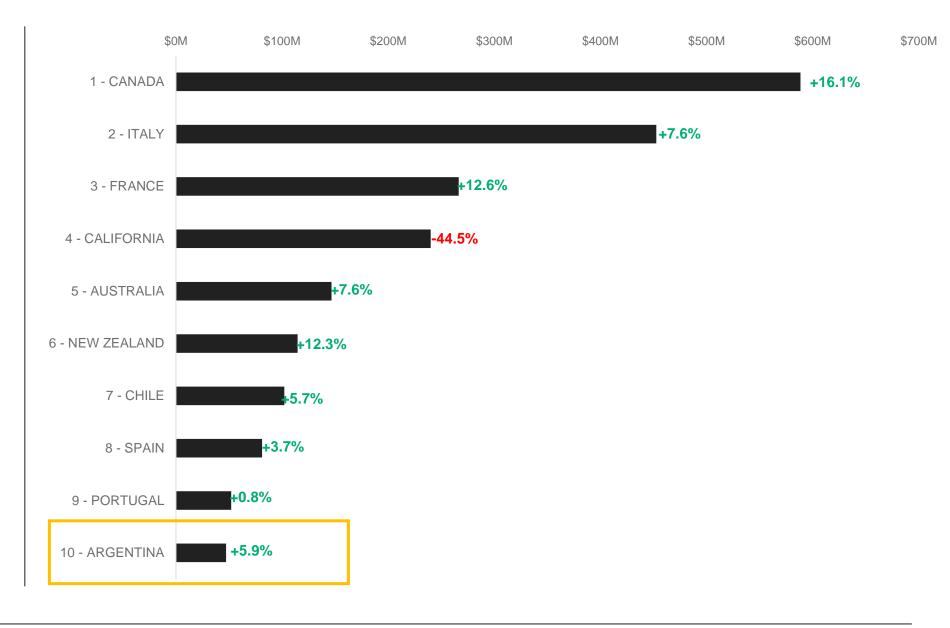


Impact of USA restriction on other wine regions

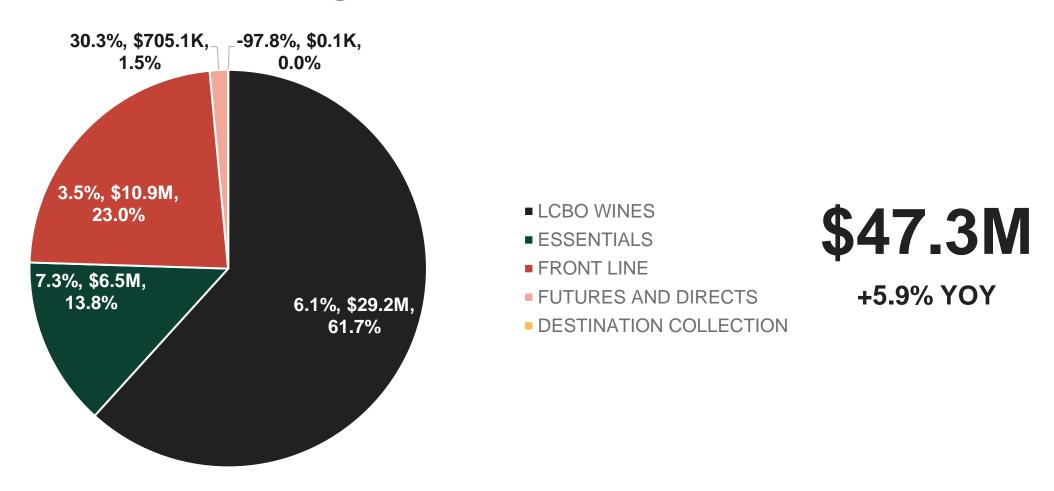




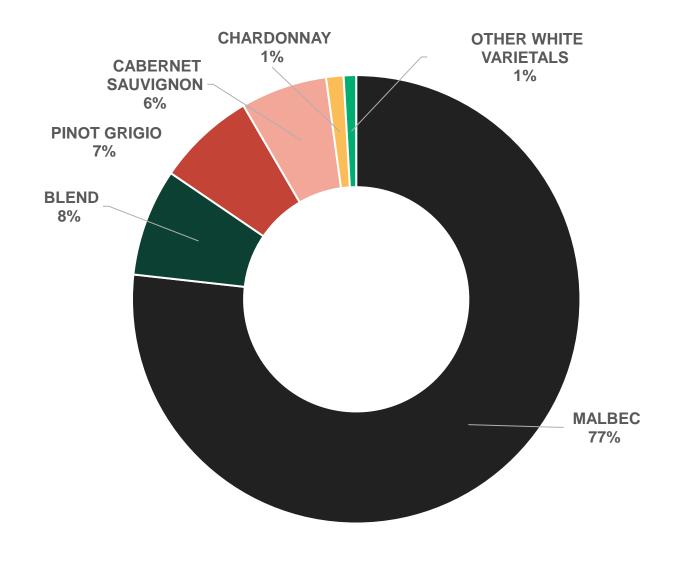
Argentina is a top ten wine region; showing growth



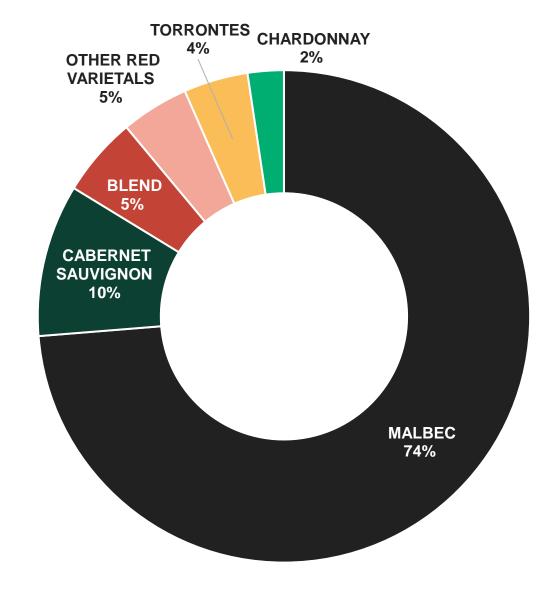
Total Argentina Wine Sales



Argentina Varietal Share LCBO WINES



Argentina Varietal Share VINTAGES



Collaboration Opportunities

Argentina **F25-26** Highlights

- The Argentina portfolio is uniquely dominated by Malbec, with over 75% of sales attributed to that varietal.
- Market share of wines priced up to \$12.95 has dropped from 25.4% to 17.8% which has greatly affected those mature brands with skus within those price bands
- Argentina is minimally represented within Sparkling, Rose and White Wines, which have been growth drivers in other countries.
- Vintages releases (including program wines and collaboratives) are growing YOY in the \$15-\$19.95 price bands which represents 55% of sales through that channel
- Argentina remains well-positioned to offer strong price-value proposition compared to other countries.
- Removal of US product from shelves has propelled customers to shop Argentina, exposing them to the value and quality the country has to offer.

Winning with Collaboration







Argentina **F26-27** Opportunities

LCBO WINES

Sustainability framework: Complements LCBO's Spirit of Sustainability.

High quality and great value proposition is recognized by Ontario consumers.

Malbec is unique to the country and serves as the flag-bearer and differentiator for the consumer looking from something different

Opportunity to put forward **new**, **innovative** brands with vibrant packaging that will attract a new customer to the Argentina section.

Ongoing **partnership** with WofA on LCBO programming like flex space and Aeroplan overlays

VINTAGES

Strong 3rd party accolades unique varietals will help attract Vintages consumers to Argentinean wines

Well established **Essentials collection** with 6 products ensures
continuous availability of key
varietals at premium price-points

Seed alternate varietals and subregions through Flagship/online exclusives

Offer highly allocated and accoladed wines through the Cellar Collection and Special Offers.

Product Selection Overview

Category Management at LCBO



A process that involves managing product categories as business units and customizing them on a channel basis to satisfy customers needs

Monitor market dynamics







INNOVATION AND TRENDS

PRODUCT INSIGHTS

PERFORMANCE TRACKING

Product listing process

Publish Product Calls periodically on www.doingbusinesswithlcbo.com

Product selection completed and assigned to a program (Regular List, Seasonal, Vintages, Destination Collection)

Review Assortment

Issue Te<u>nders</u> Review Submissions

Assortment Selection

Release in Market

Category Managers review product assortment for innovation and needs to meet demand, trends and sales objectives

A Panel tastes a selection of products submitted based on style typicity, price/quality ratio, packaging appeal, etc.

Product will generally be released in market 6 months to a year after submission.

New product evaluation









PRICE/QUALITY

BRAND/ SALES HISTORY

PACKAGING, FORMAT, LABEL TASTE PROFILE







PROMOTIONAL SUPPORT

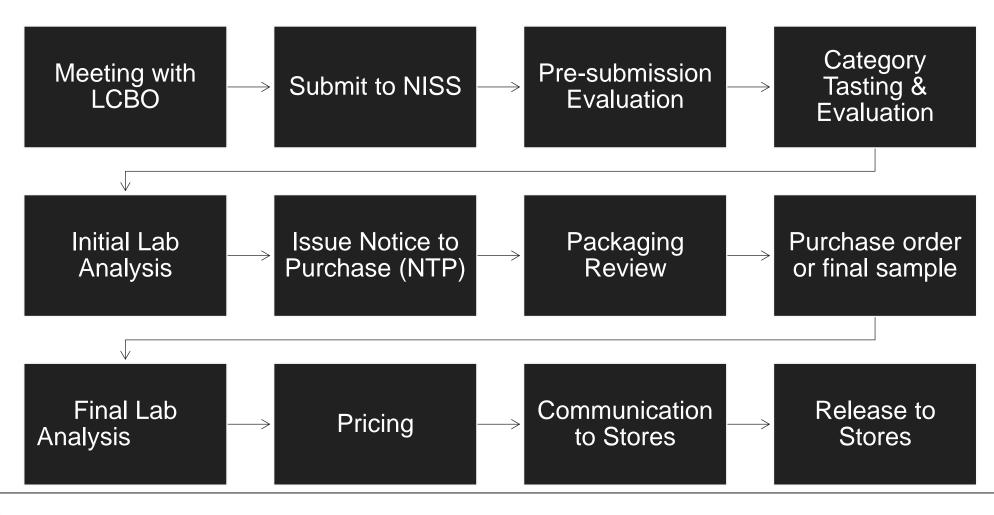
ACCOLADES

ALLOCATIONS

Channel – release/ listing type



Listing Process Overview





Overview of life cycle





Information Sources



LCBO Trade Resources

- Product calls, processes, forms, systems access
- Regular updates to trade partners
- Promotional programs

HomePage | Doing Business with LCBO



Drinks Ontario

- If a third party is representing you as an agent, AGCO requires that they be licensed
- Trade association Drinks Ontario provides an opportunity to introduce your company online to their agent members



Wines of Argentina (Ontario)

Liz Luzza, Wines of Argentina <u>liz@lluzzapr.com</u>

Frequently Asked Questions

- <u>Light weight glass policy</u>: Required for wines priced \$19 and below that are purchased for continuous or seasonal programs. Not for Vintages releases. 420g
- <u>Sustainability</u>: Certification is encouraged but not required for purchase. We like to see certification logos on the bottle. Tell us about what you are doing.
- Scores & accolades: Can be helpful especially for brands new to our market. Big scores are almost essential for Cellar Collection items. A bottle sticker promoting the award/score is great.
- Product labelling: We must comply with federal regulations. Find helpful resources here.
- To ensure product quality and safety every product undergoes lab testing. Find full details here.
- Our competitive call process requires access to the New Item Submission System. Find out how to get access <u>here</u>.
- Visit our <u>trade website</u> for more information and new developments.
- Visit <u>lcbo.com</u> to see the online customer experience



